# Dell Power Companion PW7015M/PW7015L User's Guide

Regulatory model: PW7015M/PW7015L



## Notes, Cautions, and Warnings



△ CAUTION: A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.

MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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# **About Your Power Companion**

#### **Product Features**

The features of the Dell Power Companion PW7015M/PW7015L include:

#### **Portability**

You could use your power companion to charge your Dell laptop or mobile devices while on-the-go.

#### Compatibility

Supports Dell dedicated PSID (Power Supply Identifier) protocol and select Dell power adapters.

#### Compliance

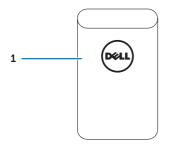
Suitable for devices compliant with USB battery charging specification, Revision 1.2 (BC1.2).

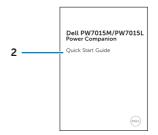
#### Compact design

Small in size and ideal to be placed in pockets/bags.

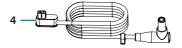
# **Package Contents**

The power companion is shipped with the following:







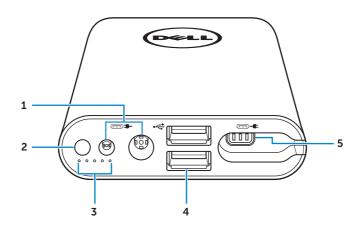


- 1 Power companion
- 2 Quick Start Guide

- 3 Power-output cable (4.5 mm)
- 4 Power-output cable (7.4 mm)

# **Identifying Parts and Controls**

## **Power Companion**



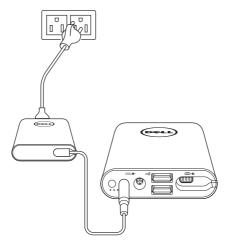
- 1 Power-in ports
- 2 Power button
- 3 Battery-status lights (5)
- 4 USB ports (2)
- 5 Power-out port

# **Charging Your Power Companion**

⚠ WARNING: To avoid injury and damaging your device, only use the power adapter of your Dell computer.

Before first use, charge the power companion using the power adapter of your Dell computer.

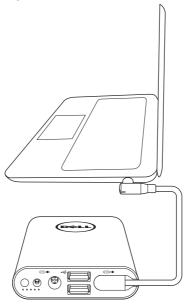
- **NOTE:** It takes approximately 3 hours to fully charge the power companion.
- **NOTE:** You can charge your devices through the power companion while the power companion is getting charged.
- **NOTE:** The power adapter is not shipped with the power companion.



- 1. Connect one end of the power adapter of your Dell computer to the power-in port of the power companion.
- 2. Connect the power adapter of your Dell computer to an electrical outlet.
  - The battery-status light turns on (solid white) indicating the battery is getting charged. Refer to "Checking Battery Charge Status" section for details.
  - The battery-status lights turn off when the battery is fully charged or when the power adapter is disconnected.
- **NOTE:** If the amber battery-status light lights up while the battery is charging, this indicates a charging error. Check if you are using the correct power adapter.
- NOTE: For more information on battery-status lights, see "Checking Battery Charge Status" on page 11.

# **Charging Your Device**

## **Charging Your Laptop**



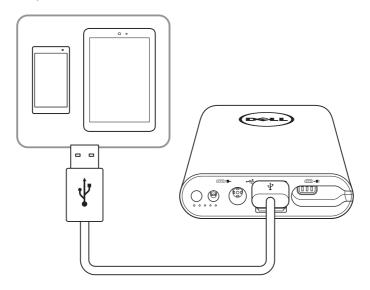
- 1. Connect one end of the power-output cable to the power-out port of the power companion.
- 2. Connect the other end of the power-output cable to the power-adapter port of your laptop.
- 3. Press the power button to start charging your laptop.



**NOTE:** The battery-status light blinks amber when the power companion battery is low.

## **Charging Your Mobile Devices**

Using the power companion, you can charge up to two portable devices simultaneously.



- 1. Connect one end of the USB cable to the USB port on the power companion.
- 2. Connect the other end of the USB cable to the charging port of your mobile device.
- **NOTE:** The USB cable is not shipped with the power companion.
- **NOTE:** The battery-status light blinks amber when the power companion battery is low.

# **Checking the Battery**

## **Checking Battery Charge Status**

You can check the battery-charge status by pressing the power button. The battery-status lights turn on indicating the battery-charge status of the power companion.

**NOTE:** The battery-status lights remain illuminated for 5 seconds after you release the power button.



<b>Battery-Status Light</b>	LED Color & Behavior	<b>Battery Capacity Status</b>
All 5 battery-status lights are off	Off	100%
All 5 battery-status lights are on O O O O	White (solid)	81% – 99%
1 <sup>st</sup> -4 <sup>th</sup> battery-status lights are on O O O ●	White (solid)	61% - 80%
1 <sup>st</sup> -3 <sup>rd</sup> battery-status lights are on O O O ● ●	White (solid)	41% - 60%
1 <sup>st</sup> -2 <sup>nd</sup> battery-status lights are on O O ● ● ●	White (solid)	21% - 40%
1 <sup>st</sup> battery-status light is on O ● ● ● ●	White (solid)	11% – 20%
1st battery-status light blinks	Amber (blink)	1-10% (battery low state)

**NOTE:** All five battery-status lights turn off when the battery is fully charged.

## **Checking Battery Health**

Battery health is a measurement reflecting the general condition of the battery. It indicates how much battery life remains before the power companion must be replaced.

**NOTE:** The units of SOH (State Of Health) are percentage (%) points.

A battery's SOH is 100% at the time of manufacture and will deteriorate gradually with usage.

Press and hold the power button for 5 seconds to turn on the power companion and check the battery health status.

Battery-Status Light	Battery Health Status
5 <sup>th</sup> battery-status light is on  ● ● ● O	81% - 100%
4 <sup>th</sup> & 5 <sup>th</sup> battery-status lights are on  ■ ■ O O	61% – 80%
3 <sup>rd</sup> ~5 <sup>th</sup> battery-status lights are on  ■ O O O	41% - 60%
2 <sup>nd</sup> ~5 <sup>th</sup> battery-status lights are on ● O O O	21% – 40%
All 5 battery-status lights are on OOOOO	1% - 20%

#### **Error Status**

The type of error condition table is shown below.

Event	Battery-Status Light Color & Behavior	Status
All modes	One second flash ON/OFF interchangably on the $1^{\rm st}$ battery-status light (amber) and $2^{\rm nd}$ battery-status light (white)	Over temperature
PSID Fail or Daisy Chain	Solid amber	Error caused by using the wrong adapter.

# **Troubleshooting**

## **Common Symptoms**

The following table contains information about common issues you might encounter and the possible solutions.

Common Symptoms	Possible Solutions
The power companion gets unusually hot when placed	<ul> <li>Unplug the power output cable immediately.</li> </ul>
inside the pocket/bag.	<ul> <li>Take the power companion out of your pocket/bag immediately. Then let it cool down.</li> </ul>
The power companion battery power gets drained too fast.	When connecting to a mobile device, close applications you are not using or set the device to airplane mode.
The battery-status light does not turn on.	<ul> <li>Check if the power companion is out of battery power. Charge the power companion.</li> </ul>
	<ul> <li>If the problem persists, contact Dell or your dealer for technical assistance.</li> </ul>

# **Specifications**

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Model number	PW7015M (4-cell, 45 W) / PW7015L (6-cell, 65 W)
Supported input power adapters	Select Dell power adapters
Supported output	PW7015M: 19.5 V, 2.3 A PW7015L: 19.5 V, 3.34 A
USB output	5 V, up to 2.1 A
LED	5 battery-status lights

# **Physical Characteristics**

Weight	PW7015M: 293 g (0.65 lb)
	PW7015L: 417 g (0.92 lb)
Dimension (L x W x H)	PW7015M: 121.5 x 65 x 21.5 mm (4.78 x 2.56 x 0.85 in) PW7015L: 162 x 65 x 21.5 mm (6.38 x 2.56 x 0.85 in)
Cord length	65.5 mm (2.58 in)

## Interfaces/Ports

Input	One 7.4 mm barrel connector (female)
	One 4.5 mm barrel connector (female)
Output	One Dell proprietary connector (female)
	Two USB ports (battery charging 1.2 compliant)

## **Environmental**

Temperature	Operating: $0^{\circ}$ C to $40^{\circ}$ C ( $32^{\circ}$ F to $104^{\circ}$ F)
	Storage:-20°C to 60°C (-4°F to 140°F)
Humidity	90% maximum relative humidity; non-condensing

# **Statutory Information**

## Warranty

#### Limited Warranty and Return Policies

Dell-branded products carry a 1-year limited hardware warranty.

#### For U.S. customers:

This purchase and your use of this product are subject to Dell's end user agreement, which you can find at http://www.dell.com/terms. This document contains a binding arbitration clause.

#### For European, Middle Eastern and African customers:

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell's end user contract terms.

Dell may also provide an additional hardware warranty – full details of the Dell end user contract and warranty terms can be found by going to http://www.dell.com, selecting your country from the list at the bottom of the "home" page and then clicking the "terms and conditions" link for the end user terms or the "support" link for the warranty terms.

#### For non-U.S. customers:

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell's warranty terms. Dell may also provide an additional hardware warranty – full details of Dell's warranty terms can be found by going to http://www.dell.com, selecting your country from the list at the bottom of the "home" page and then clicking the "terms and conditions" link or the "support" link for the warranty terms.

# Regulatory

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### **Regulatory Information**

Warning: Changes or modifications on this unit are not expressly approved by the party responsible for compliance which could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.

## Agency approval

USA & Canada (CUL), USA (FCC), USA California (BC), Germany (GS Mark), EU/EFTA (CE), Japan (PSE&VCCI), World Wide (CB), Thailand (TISI), Russia (EAC), Australia (RCM), South Africa, Korea (KC), Saudi (SASO), Kenya (PVOC), Ukrine, Servia, Uzbekistan, Taiwan (BSMI).